

NOTICE OF NONDISCRIMINATION POLICY

AdvantageCare Physicians (ACPNY) does not discriminate against individuals on account of their race, color, religion, creed, gender, gender identity or expression, sex, sexual orientation, national origin, age, marital status, disability, citizenship, veteran status, status as a victim of domestic violence or any other characteristic protected by law. In keeping with this Policy, ACPNY administers all policies, practices, and benefits on a non-discriminatory basis, and makes all decisions for objective business reasons.

AdvantageCare Physicians:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **1-646-680-4227**.

If you believe that ACPNY has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Peiman Saadat, Corporate Compliance Officer, 55 Water St., New York, NY 10041, or call **1-844-726-6759**. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Peiman Saadat, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-868-1019** (TTY/TDD **1-800-537-7697**).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.

How To Report Professional Misconduct

At ACPNY, we value and respect our patients, visitors, and each other. To learn more about your right to report possible professional misconduct to the Office of Professional Medical Conduct, please visit www.health.ny.gov/professionals/doctors/conduct